



---

## **Website and Social Media Privacy Policy**

### **What type of information do we collect?**

We receive, collect and store any information that you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), comments, feedback, product reviews, recommendations, and personal profile.

### **How do we collect information?**

If you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.

### **Why do we collect such personal information?**

We collect such Non-personal and Personal Information for the following purposes:

1. To provide and operate our Services.
2. To provide our Users with ongoing customer assistance and technical support.
3. To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages.
4. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services.
5. To comply with any applicable laws and regulations.

### **How do we store, use, share and disclose our website visitors' personal information?**

Our website is hosted on the Wix.com platform. Wix.com provides us with an online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

If you buy and pay for services or items on our website; all direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

## **How can website visitors withdraw their individual consent?**

If you'd prefer that we do not process your data anymore, please contact us at [ourn.handy@gmail.com](mailto:ourn.handy@gmail.com)

## **Privacy policy updates**

We reserve the right to modify our privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

## **Questions and your contact information**

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at [ourn.handy@gmail.com](mailto:ourn.handy@gmail.com)



**John James** | Bourn-Handy

Office Address: 17 Dodford Road, Bournheath, Worcestershire, B61 9JP

Mobile Tel: 07398 978 485